

Quality Priorities Update for Public Council of Governors meeting, 5 December 2019

A key part of the Quality Account is the Quality Priorities which describes the areas of improvement for the year. The table below lists what these priorities are.

Quality Priority	Description	Targets
Mental Health	To improve clinical outcomes for patients with mental health conditions, improve mental health well-being for staff and transform Mental Health provision across ESNEFT.	<ul style="list-style-type: none"> • Complete a baseline audit to identify the current support in place and variances between sites • Recruit and appoint to vacancies to roll out psychiatric liaison services across acute inpatient services • Gain understanding of current referral processes into mental health and community services. Map 'to be' processes and commence work with system partners to streamline processes.
Sepsis	To improve compliance with the Sepsis 6 care bundle.	<ul style="list-style-type: none"> • Timely identification of sepsis in the Emergency Department and acute inpatient settings as per the National Guidelines of the 'Sepsis 6' defined above • Timely treatment of sepsis within 60 minutes • Compliance with Sepsis 6 in ED >90% at end of 12 months
End of Life Care	To continue to improve our care to those at the end of their life and support patients who have limited treatment options.	<ul style="list-style-type: none"> • To deliver high quality, compassionate and dignified end of life care for all patients • Patients will receive the right care in the right place • To increase the number of patients dying in the place of their choice.
Inpatient Falls	To reduce the numbers of inpatient falls.	<ul style="list-style-type: none"> • A reduction of inpatient falls per 1000 bed days to below 5 within the two acute hospitals. • The Community Falls per 1000 bed days improvement trajectory will be reduced based on the national best practice and benchmarking completed in quarter 1. • Target is less than 15 falls per 1000 bed days.
GIRFT	Getting it right first time (GIRFT) programme improvements.	<ul style="list-style-type: none"> • Clinical Specialties will identify the top 3 areas for improvement during quarter 1 and develop the action plans required to achieve the improvements.